

Information on operation of the WMIC2B

Possible issues and actions

1. What happens if another classroom picks up my sound?

Action; Reset your system.

Do this by turning OFF the handset (transmitter) unit. Then take the handset about 5 to 10 feet from speaker (receiver) unit on the far side from the other room. This will provide the longest distance to the 2nd speaker in the other room.

Then reset the in room system by; Turning the handset (transmitter) ON. In the black front window you see the red-blue LED flashing. This means the system is pairing and two beeps should be hear from the speaker when it has paired.

The handset (transmitter) should pair with the closest speaker.

Other Room

Repeat this process for the other room transmitter after you go to the opposite far side of the 2nd speaker.

The goal is to get the 2 systems to select separate frequency channels for their operation.

The reset pairing operation lets the system find a new random channel.

Also please be sure that the bottom of the black plastic window on the transmitter is not blocked by your hand. This is where the signal is sent to the speaker unit. It is where you see the red – blue LED.

Another way is the following;

In addition to getting the transmitter the max distance away from the 2nd speaker/receiver, another method is turning one system OFF at the speaker unit, and then performing the linking on the other. Then turn the second system ON and link it. We understand this is not an easy way since the power to the units may be in the ceiling.

2. My lapel mic does not pick up my voice; can I use a different handset?

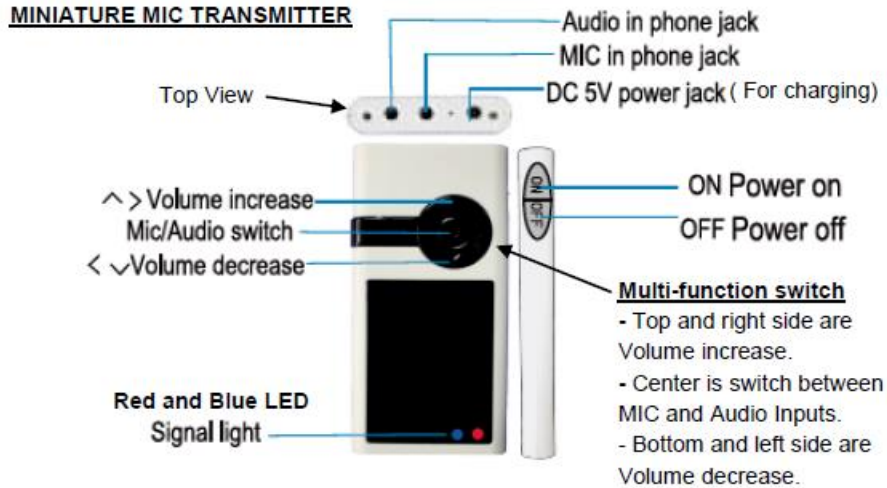
Action; Yes, all the handsets are the same so they can be exchanged. They will need to be paired with the speaker unit receiver.

3. I get a high pitched screech at times during the day and have to unplug my device, why does this happen and how do I ensure this doesn't happen?

Action; There are two possibilities; 1. There may be nearby cell phone usage where data is being sent and this signal is picked up. Move the phone away. 2. The transmitter handset mic is receiving feed back because it is too close to the speaker in the ceiling. The solution is to move the mic away from the speaker.

4. What do the buttons on the transmitter do?

Action; See image below, the Dukane WMIC2B Quick Start Guide has a diagram showing the buttons and their function on the transmitter. For normal operation the directional buttons (up, down, left, and right) control the volume level. The center button switches between the Mic and the phone plug input. If just a mic is used the center button will turn the Mic ON or OFF.



5. Why does it take so long for the transmitter to begin working?
 Action; The distance is too long between the handset transmitter and the ceiling speaker unit. By moving the transmitter near to the speaker unit the matching, (pairing) process should go faster.
 Also, please be sure that the bottom of the black plastic window on the handset transmitter is not blocked by your hand. This is where the signal is sent to the speaker unit. It is where you see the red – blue LED.

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