

FAQ's

Dukane MCC3 Netbook Charge Cart

1. Q: If the MCC3 cart is unplugged at the moment a scheduled charge cycle is set to begin will the charge initiate if I plug in the cart in the middle of the cycle?

A: No, if power is interrupted to the cart at the moment of the scheduled start time or during the charge cycle it will not resume charging until the next scheduled reservation or you initiate a manual charge.
2. Q: Will the reserved schedules save in the timer's memory when I unplug the cart?

A: Yes, if the AAA batteries are installed in the timer the reserved schedules will be saved even if power is interrupted. Be sure to replace low batteries to ensure the memory is saved.
3. Q: If one of my shelves is empty will a charge cycle continue to attempt to charge the empty shelf or will it move on to the next shelf?

A: After 2 minutes the cart will recognize an empty shelf or channel and proceed to the next scheduled shelf.

Dukane Data Video Projectors

1. Q: Can I use other lamps with my Dukane projector?

A: Dukane ImagePro Projectors must be used with Dukane approved lamps. Use of a non-Dukane lamp may cause internal damage; the resulting damage will void the projector warranty.